With the global pandemic hitting the entire world, it demanded changes in the current existing procedures and adaptability to create channels for sustainability. We at Tender Heart including so many had faced the lockdown issues and the impact. Nevertheless, everybody came forward virtually to strategize the way forward.
DIGITAL LEARNING

With the shutting down of schools, there was no room to ignore the utilization of technology to continue imparting education to children. Hence, the teachers and coordinators worked in tandem to adapt to this new normal of online learning. The challenging times gave a new lease as the teachers got to learn new methods of imparting education unlike the traditional method of teaching. However, the change was not so easy considering the lack of computers/laptop and internet with the students. Many students managed to catch the classes online through their parents' mobile.
TAILORING UNIT

Since there was restriction on the number of people coming to the NGO, we started with having small number of people in our tailoring unit to maintain social distancing. Considering the needs of the community and creating employment opportunities, we started making face masks. Since, it was a different area for all of us, we started from the scratch from sourcing the right kind of cloth to the right design. The designing & training team did a marvellous job.
Meet our new addition in the team

Age is just a number and that was truely exemplified by Shri Ram Nath Sharma. We were overwhelmed by his dedication, sincerity and precision towards his work. He is now a part of Tender Heart family and is instrumental in adding quality to the ongoing tailoring work.
Priya joined Tender Heart in 2018 with a hope of learning new skill of tailoring that would help support her family. She had completed the 6-month diploma course in tailoring from Tender Heart. Her sincerity and willingness to refine her tailoring skills had given the opportunity to be employed at Tender Heart. She now stitches face masks, cushion covers, garments with the guidance of our trainers with utmost quality & finishing. And she is happy to come here and improve her skills which would go a long way in shaping her life.
Our founder Ms Renu Bali had this idea of setting up the handloom for training & creating the livelihood opportunities for the differently abled students. It was a sheer delight and surprise to see them working on the looms. The way they are learning and engaging themselves on the looms is beyond words. They are creating beautiful designs and patterns of weaving on the looms.
Shivam, 15 years old boy is with speech & hearing impairment. He used to be a restless boy, did not engage in a particular activity and failed to follow instructions. The weaving helped him to become focused and he can now sit continuously with improved concentration levels. His behaviour has become polite now.
The special educators are leaving no stone unturned and engaging with students full fledged through various activities and celebrating the festivals virtually. Children celebrated International Yoga Day, Mother's Day, Raksha Bandhan, Janamashtami, Independence Day through expressing their joy & emotions in their art forms.
Tender Heart in its capacity and with the support of individual donors distributed dry ration to the nearby underprivileged community.
COVID SCREENING & GENERAL ASSESSMENT DONE AT TENDER HEART BY GOVERNMENT AUTHORITIES
Tender HEART Products
Bedsheet set, face masks, runners, table cloth, mopping cloth
Customer wearing a handloom kurta on the occasion of Independence Day 2020

Weaved by differently abled on loom & stitched by underprivileged women
Networking & Relationship Building

Challenging times were opportunities for all of us here at Tender Heart as it had pushed us to think new horizons and adapt to this new normal and changing patterns of work.

Earlier, our sales channels were limited to stalls in schools, colleges, corporate & craft festivals. The COVID pandemic has put a hold on these platforms, so it became even more important to utilize the online channels for promoting the work and sale of products to help us support the employment & livelihood opportunities. This had led us to build strong network and reach out to more & more people.
The pandemic could not stop us from what we were determined to do. This is how we are working together motivating, encouraging & appreciating each other. The joyful environment here at Tender Heart has compensated the COVID effects of staying isolated at homes.
BENEVOLENT DONORS

We are extremely grateful to our generous donors Plasser India, Indian Oil Corporation, GKN Driveline, Studds Foundation, Wings Automobile Products Pvt. Ltd., PNB Housing Finance Ltd., Shivalik Prints Ltd.

INDIVIDUAL DONORS

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OUR SUPPORTERS

Delhi Public School, Sector 19, Faridabad
The Shriram Millennium School, Noida, Faridabad, Gurugram.

They have always come forward and supported us with their unwavering commitment towards making a change in the lives of underprivileged & differently abled community.
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